



Legal & Identity Theft Support

First we listen, then we assist.

Whether you're finding a lawyer or dealing with the fact that your Social Security Number was used to open a credit card in someone else's name, you can call your Employee Assistance Program (EAP) for help. We'll listen and then help you get the support you need.



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When facing legal or identity theft issues, use your Employee Assistance Program (EAP) to resolve your concerns and restore your peace-of-mind. Speak with someone who can connect you with the information and resources you need.

Legal Support

To help assess and resolve legal problems, you can speak with a licensed attorney through a 30-minute telephone or face-to-face consultation.

For services beyond the initial consultation, receive a 25 percent discount on most legal services, if using an attorney from the provider network.

Call your confidential EAP any day, any time for assistance with information, resources or a referral to help resolve your concerns.

Extend legal support to other members of your household and your parents for direct legal consultation on senior care issues such as estate planning, power of attorney, living wills, death of spouse, etc.

Note: Employment-related issues are not covered.

Offering the EAP for assistance with legal and identity theft issues is just one of the many ways your employer is helping you manage life's many challenges.

Identity Theft Support

To help manage the recovery process after an identity theft event, you can receive a 60-minute consultation with a fraud resolution specialist who will work with you through seven emergency response activities to restore your identity and good credit.

The specialist can:

- Counsel on how to notify the proper authorities, agencies and creditors.
- Provide forms or letters to help you report and itemize each fraudulent occurrence.
- Advise on how you can dispute fraudulent debts.

The specialist can also advise you on how to:

- Obtain and monitor your credit report every four months.
- Place a fraud alert or credit freeze (if allowed by state law) on your credit file.
- Take future preventative measures.