



Help Stop Spam

Beware "free" downloads! That's the message from Jeff Earickson, Colby's email administrator.

Recently the Support Center received several complaints about pornography related spam email. The outbreak was traced to a student computer harboring a "Trojan horse" application downloaded from a porn site. Like a virus, a Trojan horse embeds itself in the victim's computer system. Unlike a virus, it does not attack the victim's computer but uses it as a base for performing actions- in this case, the distribution of porn spam.

Anti-virus software does not provide complete protection against Trojan horses. Porn sites are the biggest offenders, but any download could harbor an unwanted entity. The best defense is to limit your downloads to reputable sites.

You can report spam email to SpamCop, a free online service dedicated to blocking spammers. For more information go to <http://spamcop.net>.

By default, most email applications (including Eudora and Outlook) do not show the email **headers**, information SpamCop needs to track spammers. To see how to activate the headers for your email application, read SpamCops's instructions at <http://spamcop.net/fom-serve/cache/19.html>.

Thank You and Farewell

to our student workers

ITS would like to recognize our public lab assistants, Media Services and SCS employees for their dedication in providing computer support to the Colby community over the last year. You are all a great resource for students on campus, who rely heavily on your expertise.

Farewell and best wishes to graduating seniors:

Maia Campoamor

Greg Cosgrove

Patrick Koch

Vanessa Haleco

Jake Hobart

Chris LaPutt

Chingiz Mammadov

SarahEllen Marvin

Kyle Mellen

Daniel Schulson

You will be missed!

contents

OS X & Windows XP rollout	p.2
Faculty Copyright Symposium	p.3
Special Needs Phone Services	p.3
Suanne Muehlner Retires	p.4

Faculty Symposium

The Center for Teaching presents the Spring symposium "VHS vs DVD and Copyright Issues in the Classroom."

Come to Lovejoy 404 on May 13 at 2:30 p.m. and join us for an hour as faculty share their work with new technologies to simplify the process of compiling short video clips from a variety of commercial and personal video tapes. Refreshments will be served.

Equipment available on campus allows faculty to easily copy selections from VHS to digital format and organize the material for classroom use.

Adding copyright information, notes, voiceover and subtitles is another simple process. The digitized material is then written (aka "burned") onto a DVD for use on a classroom computer.

There will also be discussion about The TEACH (Technology, Education and Copyright Harmonization) act, legislation passed recently which eases restrictions, simplifying adherence to fair use guidelines.

Recommended Online Resources for Faculty:

on copyright

ALA TEACH site: <http://www.ala.org/washoff/teach.html>

NCSU toolkit: <http://www.lib.ncsu.edu/scc/legislative/teachkit/>

on learning objects

<http://www.atl.ualberta.ca/downes/naweb/column000523.htm>

<http://ts.mivu.org/default.asp?show=article&id=961>

<http://ocw.mit.edu/index.html>

on information technology in higher education

http://goa.cet.middlebury.edu/nitle_meetings/event_menu.php

Telephone Services for Special Needs

by Ken Gagnon

28 million Americans are deaf or hard-of-hearing; 2.5 million are speech-impaired. Some attend or work at Colby and have special telephone needs. The ITS Telecom division provides services and equipment to meet those needs.

The most common equipment is the TTY device. This keyboard and mini screen attached to an analog phone line and allows text conversations. Colby provides campus TTY telephone service for those who require it. The primary TTY is at the main switchboard, located in the Security office in Roberts Union. Colby's TTY number is 207-872-3900. A second TTY is available for loan to Colby faculty, staff and students.

We can also assist individuals in obtaining a TTY device or other accessories to modify standard phones for those who are hard-of-hearing. US Cellular offers Short Messaging Service (SMS) and vibrate-mode cell phones as well.

Contact ITS telecom at 207-872-3999 to learn more.

additional resources:

National Association for the Deaf: <http://www.nad.org>

Maine Dept. of Labor Division. of Deafness:

<http://www.state.me.us/rehab/DOD.htm>

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Suanne Muehlner Retires

Leaves legacy of technological change to Colby libraries.

by Peggy Menchen, with assistance from Frances Parker,
former Assistant Librarian for Public Services

Suanne Muehlner is retiring as Director of Colby Libraries this spring after overseeing more than twenty years of technological change in the way libraries serve their patrons and manage collections.

Soon after Suanne's arrival at Colby in 1981, the library developed an online database search service.

Librarians would dial into Dialog and BRS search services to search databases such as Biological Abstracts, as well as products to which the library did not subscribe, to provide patrons with paper printouts of citations. Automated searches, using Boolean logic to intersect subject and key words, quickly caught on.

In the mid 1980's, we purchased the first CD-ROM indexes, allowing patrons to perform their own index and abstract searches. In 1993 a Novell network was installed, with four workstations in Miller and two in the Science Library. This technological explosion resulted in our hiring a computer technician in the library for the first time.

In 1989 Colby joined Bates and Bowdoin in purchasing an integrated library system. The Ill system (Innovative Interfaces Inc.) allowed librarians to electronically acquire and catalog materials and the public to identify, locate and borrow them. In 1990 the Internet became available at Colby, making the Bates, Bowdoin, and University of Maine library catalogs available from our catalog's main menu. Two years later, the Expanded Academic Index became searchable from the library catalog menu- for the first time the

Colby community could search a periodical database from somewhere other than the library.

In 1996 the first Web subscriptions were purchased for the Encyclopedia Britannica and Project Muse journals. In 1997 Colby became a charter subscriber to the JSTOR digitizing project that provides access to an electronic archive of over two million articles from 300 major scholarly journals covering 26 disciplines.

Suanne has long been a champion of resource sharing. Under her leadership, we've developed strong ties to Bates and Bowdoin libraries. In 1994, we installed Ariel, a scanning and transmission program to improve delivery of documents between libraries. Interlibrary Loan photocopies and ILL forms are now transferred electronically to and from patron's desktops.

Suanne was an early proponent of moving library resources to where they were needed. In 1995 library Web pages were designed to provide easy access to electronic bibliographic and full text subscription and free resources. Librarians assisted faculty in installing and using Web browsers. In 1998 we installed the Web version of the catalog, with simultaneous search and direct patron requests among CBB schools. In 2001, CBB libraries became the first module of the statewide library system, Maine Info Net. In 2000 the Davis Educational Foundation Electronic-Research Classroom was constructed and became a focal point for the library's information literacy program.

During Suanne's tenure, Colby has enjoyed library service that consistently strives to use technological advances to make the collection, dissemination and evaluation of information relevant to their intellectual needs. We will miss her and wish her all the best.